

APSRTC LOGISTICS

- Started on its own from 27.08.2017 with outsourced hardware & manpower contract. Earlier it was on contract with Private Agency since 1985 on space lease model.
- Revenue increased from Rs. 10.30 Cr. in 2015-16 (avg. Rs. 2.82 lakhs daily) to Rs. 122.19 Cr. in 2021-22 (avg. Rs. 33.48 lakhs daily).
- Daily parcel bookings increased from 8,850 in 2017-18 to 23,500 as on date.
- Service provided to the customers all over AP and in 3 Inter State locations viz. Hyderabad, Bengaluru & Chennai.
- Paid, To-pay and POD services are extended to the customers.
- Digital payment (UPI) facility is available at 84 bus station counters in the State and at 480 Authorized Parcel Booking Agents locations.
- Providing logistics service to Govt. Departments like Education, AP Seeds, Health, ESIC.

Door delivery:

- Last mile connectivity (Door Delivery) provided from 01.09.2021 at 84 locations in Andhra Pradesh up to weight slab of 50 Kgs in 10 KMs serving radius.
- Door delivery campaign month was conducted from 25.07.2022 to 24.08.2022 for its vigorous promotions.
- With efforts of APSRTC staff and patronize of customers, 1,79,869 DD parcels were booked with an average of 5082 per day in the campaign month.
- Every day 24,000 parcels / couriers are booked by the Customers at 89 Booking counters & 420 agent counters available within AP & Interstate locations.
- The strength of APSRTC having 11,000 buses, 189 DGTs, Container Goods Vehicles having 10 Tons capacity to carry out the logistics business for transportation of couriers / parcels & bulk loads.
- APSRTC provided 24x7 working Logistics Counters at District Head quarters.
- APSRTC provided 24x7 working Logistics Customers Complaints Cell to attend the customer grievances round the clock.