

Sno	Section Name	Clause No	Page No	Query	APSRTC Reply
1	Payment of Entry Fee and Caution Deposit	11	43	Can BG be allowed in place of EMD?	As per RFP only
2	Scope Of Work Bus Pass Issue/Renewal	6.1	33	Will APSRTC be given the pre-printed tickets / passes for issue?	Yes, APSRTC will supply the Pre-Printed stationary. However, the ID cards shall be laminated. Similarly, the remaining other consumables mentioned at clause no. 6 to be procured by the bidder only.
3	General			If there is tie between two bidders, will there be Reverse Auction or L1 will be selected based on their Turnover and Experience?	1. Reverse auction will not be conducted. 2. Preference will be given to the bidder who executed the similar type of projects in APSRTC. 2. Otherwise, preference will be given to the bidder who had highest average turnover for the last 3 years of the firm.
4				Since UPI transactions are being widely used these days, there are instances wherein transaction failures resulted in the alteration at the counters? What is the solution?	Ticket will be generated for Successful transactions only. APSRTC will handle the failure transactions through the call center.
5				During the peak hours, will there be support from APSRTC or it will be responsibility of the bidder only crowd management?	APSRTC will coordinate with the bidder for managing the crowd at the centers.
6	Bid Parameters	7.1	39	Bid submission is as per Zone wise ?	Yes, Bidder has to submit bids for 2 lots for each zone ie., for ID and Ticket.
7	General Terms and Conditions	12.14	47	What about the Software Application?	Software application will be provided by the APSRTC. By using the software, the bidder needs to issue the Bus pass IDs and Tickets to the Commuters.
8	Scope of Work	6	33	what type of Civil work expected for counter ?	Please refer to the clause No.6 of RFP.
9	General Terms and Conditions	12.9	47	Whether Electricity charges shall be borne by bidder or APSRTC?	Electricity Charges shall be borne by the Bidder only.
10	General			What is the average electricity consumption charges per month of the center?	Indicative electricity charges are provided in the Annexure - 1
11				How much man power is required per counter?	APSRTC mentioned the required counters in Peak and Slack Seasons. Manpower can be planned to operate the counters as per the timings mentioned in the RFP at Annexure - 1.
12	Scope Of Work Bus Pass Issue/Renewal	6.1	33	ID's and tickets will be in PVC or paper material, do bidders need to write / print any data on the ID's or Tickets?	APSRTC will supply the pre-printed Paper IDs and Tickets and need not require any manual data entry on the ID or Ticket. Bidder has to laminate the ID. The required laminating machines and pouches are to be procured by the bidder.

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Annexure - 1

Electricity charges at Sample Locations

Sno	Bus Pass Centers	Average Consumption(Month)			
		PEAK Season		SLACK Season	
		Units	Amount	Units	Amount
1	Vijayawada Pandit Nehru Bus Station	790	10000	630	8000
2	Visakhapatnam Dwaraka Bus Station	470	6000	390	5000
3	Visakhapatnam - Maddilapalem	310	4000	270	3500
4	All other District Head Quarters	150	1500	100	1000
5	All District Rural areas	100	1000	80	800

This is only the tentative monthly electricity bills. These charges may change based on the actual usage and tariff rate of GoAP from time to time

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